

MINUTES EXHIBIT A

Port Commission Regular

Meeting of Sune 9, 2015

June 9, 2015

Presenter:

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Topic:

**Overview of Shuttle Express** 

## **Our Company**

- Shuttle is a family owned business and was born from San Juan Airlines 26 years ago; we have grown from 15 to over 80 vans
- Originated the concept of share a ride and door to door airport service in the Puget Sound region
- We provide service to and from the airport 24x365
- During inclement winter storms, Shuttle is one of few operators to run all equipment to serve airline passengers
- Additional service offerings include sedan, SUV, limo, buses and over the road coaches
- We serve approximately 700,000 passengers annually; 70% make reservations well before travel
- We take over 400,000 vehicles off the highways annually
- Primary facilities are located on 8 acres in Renton

## **Our People**

- We are one of top employers in Renton with approximately 250 employees
- All drivers are uniformed, wear ties and are noted for their friendliness
- Initial driver training involves four days in class and on the road; with continuous coaching development thereafter

## **Our Fleet**

- Over 80 vans; 17 buses; 10 over the road coaches
- 95% of our vans are powered by propane
- Every vehicle is washed and cleaned after every shift
- Two maintenance facilities to ensure mechanical safety

## **Our Commitment to Safety**

- One of first companies in the U S to implement a drive cam in every vehicle to monitor all driving and for coaching safe driving
- We belong to a national insurance network, membership by invitation only (the best of the best operators) earn the insurance safety award year after year
- Never had a safety violation